



SOLID PRODUCTS, LLC
S O L I D D E C I S I O N

LIMITED WARRANTY – COMMERCIAL APPLICATIONS

SOLID PRODUCTS, LLC warrants to the original buyer that its solid surface products shall be free of defects in material and workmanship, subject to the limitations set forth in this Warranty. Each product will function for the purpose for which it was designed for a period of ten (10) years from the date of purchase of the original buyer. This Warranty covers the product for normal interior use in the United States, Mexico and Canada. Labor charges incurred during any installations are not included under this Warranty.

This Warranty will be void due to:

- Failure to follow SOLID PRODUCTS, LLC's installation instructions.
- Failure to comply with SOLID PRODUCTS, LLC's recommended storage, handling, usage, fabrication, care or maintenance guidelines.

This Warranty excludes the following:

- Accidents, abuse, misuse or acts of nature.
- Workmanship of Fabricator or Installers.
- Dissatisfaction with the appearance of joints or seams, or of any adhesive, caulk or other accessory items.
- Variations in color or very minor conditions such as water spots, stains or scratches.
- The installed SOLID PRODUCTS, LLC product is removed from its original place of installation.

SOLID PRODUCTS, LLC will, at its option, repair, replace or refund the purchase price of the product to the original purchaser if a SOLID PRODUCTS, LLC product fails due to a manufacturing defect, which is discovered during the first ten (10) years after the initial purchase.

This Warranty applies to SOLID PRODUCTS, LLC products that are purchased after January 1, 2009. You may obtain coverage by providing proof of the date of initial purchase when you seek service. For service under this Warranty, you must notify SOLID PRODUCTS, LLC in writing, providing your name and address, a description of the product involved, the nature of the defect or failure, proof of purchase and date of purchase. Repair or replacement shall not include any labor charges. SOLID PRODUCTS, LLC will ship (freight collect) to you products repaired or replaced under this Warranty. Warranty reports must be mailed to our business address or our support email:

support@solidproductsusa.com

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, AND SOLID PRODUCTS, LLC EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF FITNESS OR MERCHANTABILITY FOR A PARTICULAR PURPOSE. THIS WARRANTY SETS FORTH THE PURCHASER'S SOLE REMEDY IN CONNECTION WITH THE SALE OR USE OF PRODUCTS COVERED BY THIS WARRANTY AND IN NO EVENT SHALL SOLID PRODUCTS, LLC BE OTHERWISE LIABLE FOR ANY LOSS, DAMAGE OR INJURY OF ANY NATURE ARISING OUT OF THE SALE OR USE OF THE PRODUCTS DELIVERED HEREUNDER, WHETHER FOR NEGLIGENCE, BREACH OF CONTRACT OR UNDER ANY OTHER LEGAL OR EQUITABLE THEORY. SOLID PRODUCTS, LLC SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL OR CONSEQUENTIAL LOSS OR DAMAGES ARISING OUT OF THE SALE OR USE OF SUCH PRODUCTS, INCLUDING BUT NOT LIMITED TO LOST PROFITS, REVENUES, ANTICIPATED SALES, BUSINESS OPPORTUNITIES OR FOR INTERRUPTION OF BUSINESS. THIS WARRANTY IS NON-TRANSFERABLE.

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